

# *Addendum*

VTECH by Atlas Gentech.....

Please note the following changes / additions to the User and Installation Guide supplied with your VTECH Cordless Telephone

## ***Warranty:***

This VTECH telephone is warranted for a period of 12 months from the date of sale. Please refer to the Atlas Gentech Warranty card enclosed with this telephone for further information.

## ***Note***

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum condition for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment must not be programmed for decadic (pulse) dialing because its characteristics are not compatible with the telephone exchanges in New Zealand. The DTMF (tone) dialing is considered faster and is fully compatible.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

Under power fail conditions this appliance will not operate. Please ensure that a separate telephone, not dependant on local power, is available for emergency use.

## ***Number display format***

For all local and national incoming calls your display will show the area code (e.g. 9 for Auckland) or the cellular prefix (e.g. 27 for Telecom Cellular) followed by the caller's telephone number. An Auckland callers number will be displayed as 9XXXXXXX the seven Xs represent the seven digits of the callers telephone number. A call from a 7-digit Telecom Cellular number will be displayed as 27XXXXXXX. For incoming international calls your display may only show the digits "0000". For business users on a Centrex line, your display will show the extension numbers in the shorter number format used within you company.

## ***To return a call***

The caller's telephone number that is sent to your display from the local exchange, includes the caller's area prefix but does not include the "0" prefix. Consequently, the stored caller displayed telephone number must be preceded by a "0" prefix. Alternatively, for local calls, the "0" prefix and area code can be omitted. To return a call:

- a. Dial a "0" prefix and then manually dial the number which was displayed on the callers list. Do not auto-dial from the list, as the number will be misdialled.
- b. Or, if you recognize the telephone number on the caller's list as definitely being a local non-cellular number, then dial the 7-digit telephone number without prefixes or area code.

## ***Customers Using Telecom's Toll Services***

For home use or use on a direct exchange business line, using Telecom's toll services, it is easier to always add q "0" to the beginning of the Telephone number that appears on the callers list. This avoids you having to decide whether the call is from a local calling area. If the call is to a local number you will not incur a toll charge.

For use on a Centrex line using Telecom's toll services; simply dial the number displayed if it is from a Centrex extension.

## ***Customers Using Another Company's Toll Service***

Some customers use another company's toll service and have their line setup so that their chosen carries access code is automatically inserted by the Telecom exchange. If you use such a service, your local calls will also be passed to the other carrier and should you dial automatically from the caller display memory a toll charge may be incurred.

If you recognize the telephone number on the list as a local non-cellular number, then manually dial the 7-digit telephone number without the area code digit. This will avoid the incurring of a toll charge for a local number