

# Vocal

## Voice Mail and Auto Attendant Systems with Unified Messaging



*Vocal Pro & VME Pro are solid state flash memory voice mail systems with automated attendant, fax detection, call routing, message notification and unified messaging (standard on the Vocal Pro). These powerful voicemail systems contains the advantages of a PC-based systems, but at a price that is attractive to even the most cost conscientious environment and come in state-of-the-art 19-inch case rack mountable format with optional wall mounting brackets*

### Overview

Enjoy the benefits of a big communications solution without the big price! Vocal Pro and VME Pro are unique voicemail systems designed specifically for small businesses. Though small in size, they are big on features, with the power, functionality and versatility of a large office system.

Unified Messaging (standard on the Vocal Pro, optional with the VME Pro) – allows users to receive their Voice Messages as an attachment to an email in their mailbox package (e.g. Outlook)

This compact, solid-state system incorporates leading edge technology, including digital signal processing (DSP) and flash memory, in state-of-the-art 19-inch case rack mountable format with optional wall mounting brackets.

The Vocal Pro has 2 ports while the VME Pro is available in four and eight ports, they offer a complete array of voice messaging features in the right size for your needs. They provide full auto attendant, offsite

notification, and fax tone (CNG) detection.

They support 48(Vocal Pro) or 500 mailboxes and up to 72 hours of recording time(VME Pro 8 port), and can be programmed either through a touch tone telephone or a PC via a Windows-based GUI.

Vocal is unique and full featured, yet cost effective communications solution, specifically designed to meet your needs. Maximum performance with minimal maintenance . . . It's the perfect solution!

Every day, businesses are realizing that they must become more efficient and allocate additional resources to remain competitive. Technology has played an important role and is becoming more affordable. With Vocal, smaller companies can now afford a robust and feature-rich voice processing system that streamlines communications and produces a “big company” appearance. Vocal is a solution that has no equal when comparing features, functionality and price.



### Voice Mail Features

- Adjustable Recording Length
- Configurable Mailbox Settings
- Custom Prompt Recording
- Date and Time Stamp
- Distribution Lists
- Distribution List Greeting Record
- External Notification
- Greeting Only Mailboxes
- Menu Prompt Recording
- Message Notification Options: Internal, External and Pager
- Message Options: Copy, Save, Reply, Retrieve & Delete
- Message Waiting Light
- Personal Greetings
- Press X for my Assistant
- Multiple Operators (8)
- Simplified Mailbox Activation
- Supervisor Mailbox
- Virtual Mailbox

### Call Processing Features

- Advanced Menuing
- Automated System Scheduling
- Audiotext
- Call Transfer
- Blind, Busy Supervision & Full Supervision
- Day, Night, Holiday and Break modes
- Daylight Savings Time Adjustment
- Dial by Name Directory
- Dial Through Mailbox Greeting
- Do Not Disturb Mode
- Fax Tone Detection and Routing
- Flexible Multi-Level Menus
- Holiday Schedule
- Individual Port Ringing
- Menu Prompt Recording
- Menu Dial Through
- Programmable System Operator
- Time of Day Routing

### Administrative Capabilities

- Automatic Optimisation
- Custom Prompt Recording
- Extension / Mailbox Creation and Editing
- Extension and Mailbox Range Selection
- Full DTMF Programming Support
- Built in Modem for Remote Programming
- Field Upgrade Capability
- Installation and Programming Manual Disk
- Mailbox Programming / Notification
- Maintenance and Reports
- Multiple Level Administration
- System Backup and Restore
- System Password Protection: System Administrator, Operator and Mailbox
- Windows Administration GUI: VUP Voicemail Utility Program

<b>Vocal Pro &amp; VME Pro Configurations</b>	<b>Vocal Pro</b>	<b>VME Pro</b>
Number of Lines	2	4 or 8
Number of Mailboxes	48 (maximum)	500 (maximum)
Storage Capacity	18 Hours	36 to 72 Hours
Unified Messaging	Yes - Standard	Yes - Optional

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#### Your Dealer:

Talking Computers Ltd is a leader in the development of Computer Telephony systems.  
 We produce systems that provide unified messaging, voicemail and call centre management solutions