

Vocal

Voice Mail and Auto Attendant System



Vocal is a solid state flash memory voice mail system with automated attendant, fax detection, call routing and message notification. This powerful voicemail system contains the advantages of a PC-based systems, but at a price that is attractive to even the most cost conscientious environment.

Overview

Enjoy the benefits of a big communications solution without the big price! Vocal is a unique voicemail system designed specifically for small businesses. Though small in size, Vocal is big on features, with the power, functionality and versatility of a large office system.

This compact, solid-state system incorporates leading edge technology, including digital signal processing (DSP) and flash memory, in an attractive case that can be mounted to your office wall quickly and effortlessly.

Available in two and four ports, it offers a complete array of voice messaging features. It has a full auto attendant, offsite notification, and fax tone (CNG) detection.

It supports 48(VocalJr) or 128 mailboxes and up to 10 hours of recording time(Vocal), and can be programmed either through a touch tone telephone or a PC via a Windows-based GUI.

Vocal is unique and full featured, yet, a small and cost effective communications solution. It is specifically designed to meet your needs. Maximum performance with minimal maintenance . . . It's the perfect solution!

Every day, businesses are realizing that they must become more efficient and allocate additional resources to remain competitive. Technology has played an important role and is becoming more affordable. With Vocal , smaller companies can now afford a robust and feature-rich voice processing system that streamlines communications and produces a "big company" appearance. Vocal is a solution that has no equal when comparing features, functionality and price.

Vocal provides you with a state-of-the art voicemail platform at a price that is attractive to even the most cost conscientious environment. The combination of price and performance is unparalleled in today's marketplace.



Voice Mail Features

- Adjustable Recording Length
- Configurable Mailbox Settings
- Custom Prompt Recording
- Date and Time Stamp
- Distribution Lists
- Distribution List Greeting Record
- External Notification
- Greeting Only Mailboxes
- Menu Prompt Recording
- Message Notification Options: Internal, External and Pager
- Message Options: Copy, Save, Reply, Retrieve & Delete
- Message Waiting Light
- Personal Greetings
- Simplified Mailbox Activation
- Supervisor Mailbox
- Virtual Mailbox

Call Processing Features

- Advanced Menuing
- Automated System Scheduling
- Audiotext
- Call Transfer
- Blind, Busy Supervision & Full Supervision
- Day, Night, Holiday and Break modes
- Daylight Savings Time Adjustment
- Dial by Name Directory
- Dial Through Mailbox Greeting
- Do Not Disturb Mode
- Fax Tone Detection and Routing
- Flexible Multi-Level Menus
- Holiday Schedule
- Individual Port Ringing
- Menu Prompt Recording
- Menu Dial Through
- Programmable System Operator
- Time of Day Routing

Administrative Capabilities

- Automatic Optimisation
- Custom Prompt Recording
- Extension / Mailbox Creation and Editing
- Extension and Mailbox Range Selection
- Full DTMF Programming Support
- Field Upgrade Capability
- Installation and Programming Manual Disk
- Mailbox Programming / Notification
- Maintenance and Reports
- Multiple Level Administration
- System Backup and Restore
- System Password Protection: System Administrator, Operator and Mailbox
- Windows Administration GUI: VUP Voicemail Utility Program

Vocal Configurations	Vocal	Vocal Junior
Number of Lines	2 or 4	2
Number of Mailboxes	128 (maximum)	48 (maximum)
Storage Capacity	10 Hours	5 Hours



Vocal has successfully passed voice mail system product tests administered by CT Labs. CT Labs is an independent testing and certification laboratory with a Computer Telephony (CT) product focus. CT Labs performed a suite of tests and analysis on the Vocal product in the following areas: product performance, product documentation, ease of installation, on-line help, telephone user interface, and graphical user interface. For details on how these tests were conducted, go to the CT Labs Tested area at www.ct-labs.com.

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