



# YOU ARE UNIQUE. SO ARE YOUR TELEPHONY NEEDS.

## COMPLETE TELEPHONY SOLUTIONS

### Meeting all your telephone system and cabling needs:

- > PABX business phone systems
- > VoIP/SIP - using the Internet to transmit calls
- > Cabling and data networking
- > Voicemail and call routing
- > Telecommunications hardware and software
- > Mobile telephony solutions
- > System support and maintenance
- > Finance if required

We source, install, maintain and finance telephone equipment and data networking/cabling requirements to suit your unique needs. We deal with an extensive range of both new and used telecommunications equipment.

## WHO ARE CTS?

Computer and Telephone Services is owned and operated by William Macdonald, who has been working in the telecommunications industry for over 25 years.

He believes you should expect only the highest level of technical expertise and service, which is what he has built his business on.

## WHY CTS?

- > **Select the best.** We are Wellington's Number 1 specialists in LG Aria and other digital telephone systems.
- > **Protect your investment.** We help you to make informed decisions to invest in technology that matches your current requirements, but can also scale as your business changes and grows.
- > **Be in control.** We will never trap you with a system or maintenance contract that you cannot escape

from. Where desired, we are happy to provide 24/7 service level agreements to meet your needs.

- > **Understand the technical!** We pride ourselves in our ability to explain and train clearly and effectively in plain English.
- > **Trust the experts.** Our skilled and qualified technicians have been serving the Wellington region and beyond for over 25 years.
- > **Reduce risk.** We love cutting edge, but will only recommend and utilise what we have personally tried and tested so you are not put at risk.
- > **Feel loved!** Our customers stay with us because they like our professional, approachable and personalised service. Without you, we are nothing.

## PROJECT PARTNERSHIP

Our client base is extensive, ranging from sole traders to complex call centres. We work closely alongside businesses, architects, project and site managers to design, quote and complete full installations within required timeframes and budgets.

## WHAT OUR CUSTOMERS SAY

"I really can't speak highly enough about CTS, they are our telephone gurus. We've been with them for years and they've installed a variety of systems for us in many different situations. I find the service reliable, friendly and prompt. They always give a very quick response to all our enquiries."

*Sharon Bisley, Commercial Print*

"In our long association with CTS I have found them to be prompt and reliable. I get the information I need very quickly and can confidently set the tasks that need to be done and leave them to it."

*Philip Mealings, Ryman Healthcare*

**CTS stand behind the quality of our workmanship and reliability of our products to ensure you are 100% satisfied.**

**We keep abreast of, and actively manage, all relevant health and safety requirements.**



## Learn more about our products and services...

### PABX SYSTEMS

With strong relationships with an extensive range of key brand suppliers, our high skill level is maintained as new products and technologies are launched. This means we can provide unbiased advice and compare features and benefits of various solutions, so you can make an informed choice to suit your needs and budget.

### VoIP/SIP TRUNKING

Utilising your Internet connection to transmit calls may save your business up to 90% on your current phone charges. Fully understand the setup and running costs involved and the value and savings this approach would mean for your business.

### CABLING AND DATA NETWORKING

Cabling forms the backbone of your network infrastructure. CTS offers data and telephone system cabling, structured cabling, fibre-optics, wireless and patching services to ensure you have the most future-proof solution possible.

We provide a range of solutions, including:

- > Cat5 cabling to Cat6, Cat6A and fibre-optic high performance networks
- > Multiple building scenarios and campus situations where access to one or more networks is required

Each installation is designed specifically for you and able to be easily modified and extended as time goes on. With the move to more IP and network based telephony, a strong cabling infrastructure provides a solid building block for any solution.

### VOICEMAIL AND CALL ROUTING

Manage your messages safely and securely. We can help design and configure voice prompts, call routing/stepping and extension management.

### PHONE HARDWARE & SOFTWARE

Our extensive network of suppliers enables us to meet all your hardware and software requirements – from core infrastructure modules, telephones and telecommunications accessories to call logging, recording and management software.

### MOBILE TELEPHONY SOLUTIONS

CTS have the latest in Bluetooth technology, enabling you and your team to communicate safely and legally while driving, thanks to wireless, voice-activated hands-free car kits and headsets. This is now a must given the recent legislation outlawing the handheld use of cell phones while driving.

### SYSTEM SUPPORT & MAINTENANCE

Be assured of top-class support, maintenance and repair services, while not be locked into a contract that hinders your right to move or make changes. We operate 24/7 and Service Level Agreements are available to meet your requirements.

### FINANCE SOLUTIONS

There are plenty of finance options available, so whatever your business size, you can afford to look after your vital communication systems. We have established relationships with equipment finance companies that specialise in system lease, loans and rental options. We can easily arrange finance for you.

