



Model NZ29393
Deluxe Caller ID Speakerphone
User's Guide

TelstraSaturn

IMPORTANT INFORMATION

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorised maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

INTERFERENCE INFORMATION

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This apparatus does not exceed the class B limits for RF noise emissions specified in the RFI regulations of the Industry Canada.

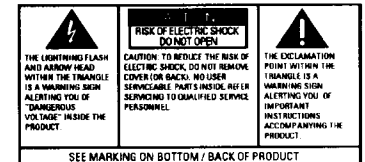
HEARING AID COMPATIBILITY

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

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WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

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HEARING AID COMPATIBILITY

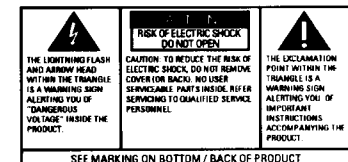
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INTRODUCTION

Congratulations on purchasing this Caller ID telephone. This unit was designed to be simple to use, and you can reach its full potential more quickly by taking a few minutes to read this User Guide. This Caller ID telephone is a multifunction product for use with the Caller ID and Call Waiting services available from TelstraSaturn.

Your Caller ID phone enables you to:

- Identify callers before you answer the phone, and view the telephone number and name of a waiting caller (Call Waiting Caller ID).
- View the time and date of each incoming call.
- Record up to 75 Caller ID messages sequentially.
- Know who called while you were away.

IMPORTANT: In order to use all of the features of this unit, you must subscribe to two separate services: the Caller Display Star Feature to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone. Contact TelstraSaturn to subscribe to Call Display Star Feature and Caller ID with Call Waiting Services.

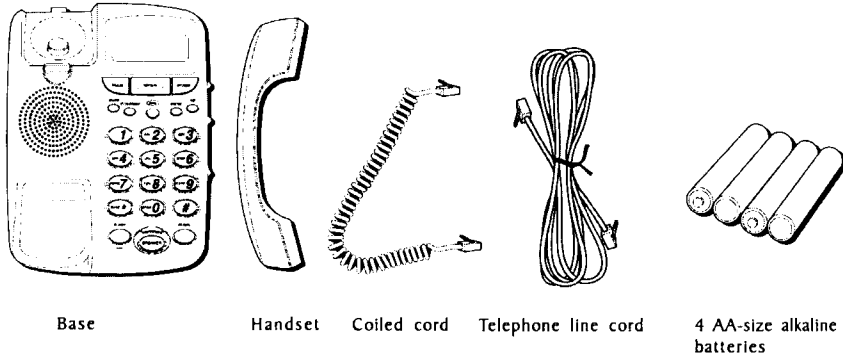


CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the **IMPORTANT SAFETY INSTRUCTIONS** provided with this product and save them for future reference.

BEFORE YOU BEGIN

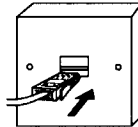
PARTS CHECKLIST

Make sure your package includes the following items:



MODULAR JACK REQUIREMENTS

You need a BT type modular phone jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a BT modular jack, call TelstraSaturn to find out how to get one installed.



INSTALLATION & SETUP

IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

DATA PORT

This phone is equipped with a data port for you to connect to an auxiliary phone device, such as a fax machine, computer modem, answering machine, or even a cordless phone.

INSTALLING THE BATTERIES

Your Caller ID phone uses 4 AA-size alkaline batteries for receiving and storing Caller ID records and for the numbers you use for memory dialing.

IMPORTANT: You will have approximately 60 seconds to replace the batteries before the memories stored are lost. Please read the instructions before replacing the batteries and have the batteries ready to be inserted beforehand.

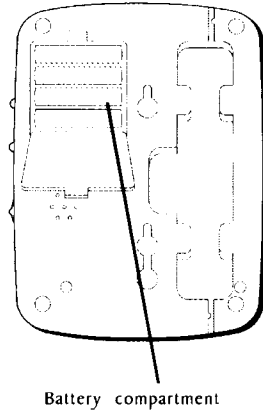
CAUTION: Unplug all phone cords from the wall before installing or changing batteries.

1. Use a screwdriver to loosen the screw and pry up the battery compartment door on the bottom of the phone.
2. Insert 4 AA-size alkaline batteries as shown on the diagram in the battery compartment.
3. Snap the battery compartment door back into place and tighten the screw.
4. If the line cord was previously connected, re-attach it to the unit and check your memory locations.

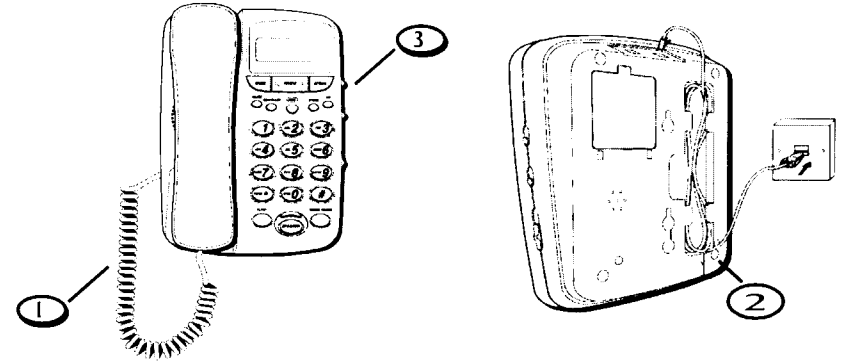
NOTE: If the low battery icon **LOW** appears in the display, you need to replace the batteries. It is important that you replace the batteries as soon as possible in order to maintain Caller ID operation.

During the replacing of batteries, a backup circuit in the unit will retain your stored information for up to 60 seconds. Write down any stored information you do not want erased.

IMPORTANT: If you are not going to use the telephone for more than 30 days, remove the batteries because they can leak and damage the unit.



INSTALLATION



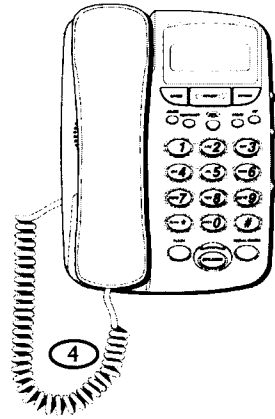
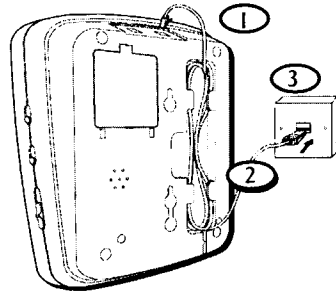
DESKTOP INSTALLATION

1. Plug the coiled cord into the handset. Plug the other end into the jack on the side of the base. Place the handset in the cradle on the base.
2. Plug the line cord into jack on the back of the base. Plug the other end into a wall jack.
3. Set the RINGER switch on the base to the desired loudness.
 - HI = Default, loudest sound.
 - LO = Sound will be lower.
 - OFF = Telephone will not ring.

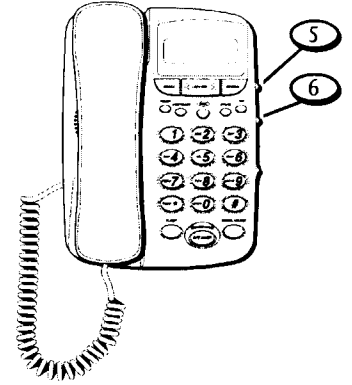
WALL MOUNT INSTALLATION

The speakerphone can be mounted on a wall phone plate (not included).

1. Plug the phone cord into the phone jack on the back of the unit, and wrap the extra phone line around the bottom of the base.
2. Connect the phone line to the modular jack on the wall.
3. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place.
4. Plug the handset line into the unit, then hang up the phone.



5. Set the RINGER switch on the base to the desired loudness.
6. Set the HANDSET VOLUME switch as desired.
7. The unit is properly installed if you pick up the handset and hear the dial tone. Otherwise, recheck all installation steps.

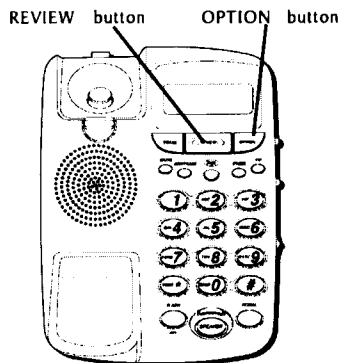


CALLER ID SET UP

There are four programmable menus available: Local Area Code, Regional Area Code, Language, and T/P Dial Mode.

You should not plug the telephone into the wall line jack while setting up the Caller ID menu. An incoming call may invalidate the change if it was not yet saved. The phone must display xx CALLS before you can enter the setup menu.

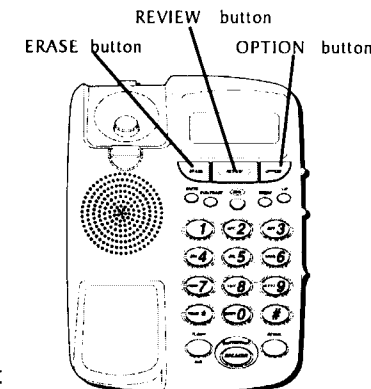
1. Press the OPTION button.
SET ◀ OR ▶ appears
2. At this point you can press either REVIEW (◀ OR ▶) button to scroll among the 6 menu screens, which are:
 - # 1 SET ◀ OR ▶
 - # 2 LOCAL AREA CODE (default - - -)
 - # 3 REGIONAL AC'S? (NOT USED IN NEW ZEALAND)
 - # 4 SELECT LANGUAGE (default English)
 - # 5 T/P DIAL MODE (Set to T for TelstraSaturn Network)
 - # 6 EXIT SET UP
3. You can exit the menu screens by pressing the FLASH button, or the phone will automatically return to the Summary Screen after 10 seconds.



SETTING YOUR LOCAL AREA CODE

The telephone uses the programmed area code to determine the number format to display when a valid Caller ID signal is received and is also used for the Dialback feature.

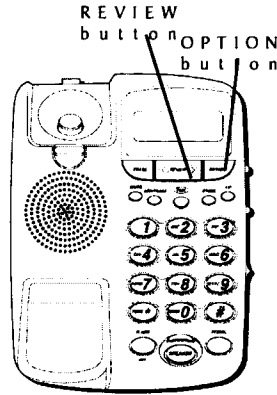
1. Press the OPTION button.
SET ◀ OR ▶ appears.
2. Press either REVIEW (◀ OR ▶) button until LOCAL AREA CODE appears.
3. To enter and change the area code, press OPTION again. The display shows the present area code stored. The left-most digit or a minus sign (-) flashes, indicating it is ready to accept the area code entry.
4. Press 1-9 on the key pad to input the code. In case of mistakes, press ERASE button to clear all and re-enter.
5. When the desired digit is flashing, press REVIEW ▶ button to advance to the next digit.
6. Press OPTION button again to store the area code and return to the "LOCAL AREA CODE" display.



SETTING THE CID DISPLAY LANGUAGE

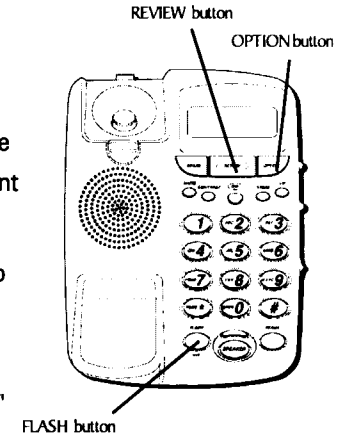
This adjustment changes the Caller ID prompts to be displayed in English, French, or Spanish.

1. Press the OPTION button.
SET ◀ OR ▶ appears.
2. Press either REVIEW (◀ OR ▶) button until SELECT LANGUAGE appears.
3. To enter and change the language, press the OPTION button. The display shows the current language. The default is English.
4. Press either REVIEW (◀ OR ▶) button to change the setting.
5. Press OPTION button again to store the setting and return to the "ELECT LANGUAGE" display.



SETTING TONE DIALING

1. Press the OPTION button. SET ◀ OR ▶ appears.
2. Press either REVIEW (◀ OR ▶) button until T/P DIAL MODE appears.
3. To enter and change the dial mode, press the OPTION button. The display shows the current setting. The default is set to TONE.
4. Press either REVIEW (◀ OR ▶) button to change the setting.
5. Press OPTION once again to store the setting and return to the "T/P DIAL MODE" display.



CALLER ID FEATURES

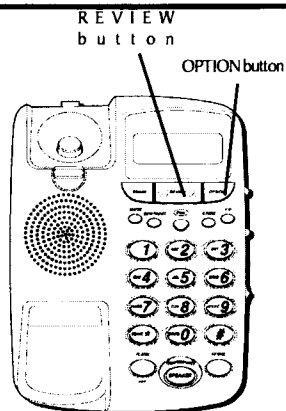
SUMMARY SCREEN

The summary screen shows the current time, date, and number of new calls to be reviewed. It is displayed until the REVIEW or OPTION buttons are pressed or a Caller ID record is received. Within 10 seconds of receiving a new call, the summary screen is displayed and the new call flashes.

NOTE: The number of new calls is displayed until all new calls have been reviewed.

RECEIVING AND STORING CALLS

This unit receives and displays information transmitted by TelstraSaturn. This information can include the phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 75 calls for later review. When the memory is full, a new call automatically replaces the oldest call in memory. "NEW" appears in the display for calls received that have not been reviewed.

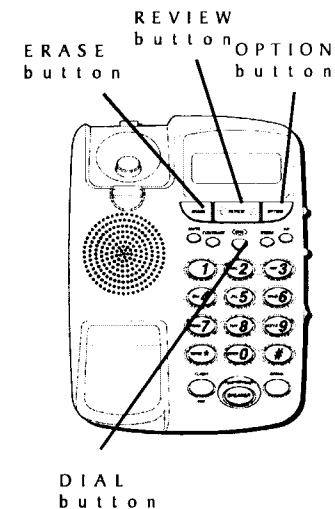


REVIEWING CALL RECORDS

- Press the REVIEW button to scroll through the call records from the most recent to the oldest.
- When all of the messages have been viewed, START/END appears in the display.

DELETING CALL RECORDS

- To delete the record shown in the display, press the ERASE button once.
- To delete all records while reviewing, press and hold the ERASE button for about 3 seconds. ERASE ALL? appears in the display. Press ERASE again to complete.



DIALING BACK

When reviewing Caller ID records, you can dialback the numbers shown on the display by pressing the DIAL button.

NOTE: If PICKUP PHONE shows on the display, no other changes to the number can be made. The information sent from the telephone company is known to be a valid number for dialing back (utilized only in very limited areas). Once you pickup the phone, the number will be automatically dialed.

IF YOU PROGRAMMED YOUR LOCAL AREA CODE IN THE SET UP MENU

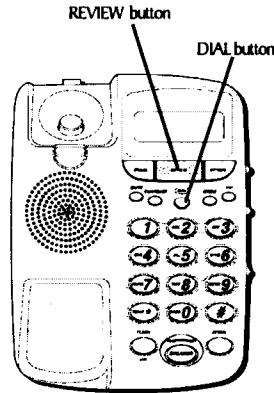
1. Use either REVIEW (◀ OR ▶) button to display the number you want to dial.
 - If you see a number with 7 digits (i.e. 555-1234), then the call was received from within your area code. However, this does not guarantee the call is a local call.
 - If you see a number with 9 digits, then the call received was not from your area code.
2. To adjust the phone number, press the DIAL button. For instance, a 7-digit local number sometimes cannot be dialed because it requires a 9-digit format. Press the DIAL button to scroll through the 7 and 9-digit numbers.

7-digits:

7-digit telephone number
(i.e. 555-5555)

9-digits:

2-digit area code + 7-digit telephone number (i.e. 06-555-1234)



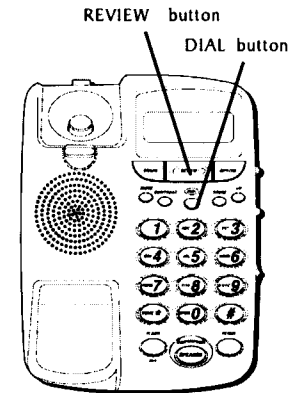
3. Press the DIAL button and the display shows PICKUP PHONE. A 10 second timer will appear in the upper right corner of the display and count down time until the unit returns to the Caller ID records.

- If you adjust the number to be dialed, the timer will reset after each adjustment.

4. Pick up the handset before the time reaches 0. NOW DIALING shows in the display and the number is dialed.

IF YOU DID NOT PROGRAMME YOUR LOCAL AREA CODE IN THE SET UP MENU

1. Use the REVIEW (◀ OR ▶) buttons to display the number you want to dial. You will only see 9-digit numbers.
2. See steps 2 through 4 in the above section to complete the dialback sequence.

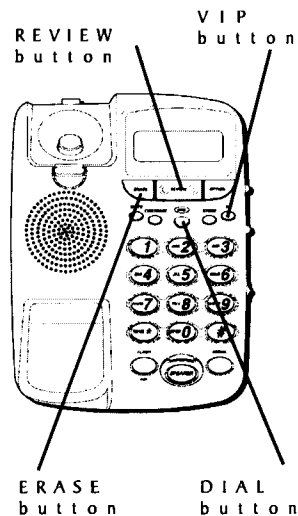


VIP (VERY IMPORTANT PERSON)

You may designate 20 call records as VIP. The VIP records reduce the total number of records for the unit, which is a maximum of 75.

STORING A VIP NUMBER IN MEMORY

1. Use the REVIEW (◀ OR ▶) button to scroll to the Caller ID record you want to store as VIP.
2. Press the VIP button. The VIP icon is displayed.



VIEWING VIP RECORDS IN THE VIP LOG

Use the REVIEW (◀ OR ▶) button to scroll through the log.

To delete a VIP number: press the VIP button to remove the VIP icon and press the ERASE button.

To dialback a VIP number: press the DIAL button.

MESSAGE INDICATORS

The following special messages indicate the status of a message or the unit:

| | |
|-----------------------|---|
| <i>NO CALLS</i> | The caller memory is empty. |
| <i>UNKNOWN CALLER</i> | The incoming call does not have Caller ID service, has blocked Caller ID or their service area is not linked to yours. If <i>UNKNOWN CALLER</i> appears along with a calling number, the name information for that number is not available. |
| <i>ERROR</i> | Caller information has been interrupted or corrupted during transmission. |
| <i>NO DATA</i> | No Caller ID signal has been detected, or Caller ID service has not been activated. |
| <i>START/END</i> | You are at the beginning or the end of the Caller ID memory log. |
| LOW | Battery power level is low. |
| VIP | VIP Caller ID record that is programmed into the VIP log or is the same number of a previous programmed VIP record. |

USING THE SPEAKERPHONE

SPEAKERPHONE LOCATION

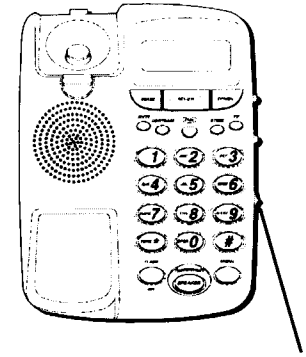
For best speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds and prevent the speakerphone from going into the receiving mode when you finish talking.)
- Surfaces affected by vibration.
- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.

SPEAKERPHONE USE

Note the following guidelines when using the speakerphone:

- The speakerphone works similar to a two-way radio in that you can only listen or talk at one time.
- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are talking.
- You can adjust the speaker volume by sliding the SPEAKER volume control.
- The speakerphone indicator light comes on when the speakerphone is in use.

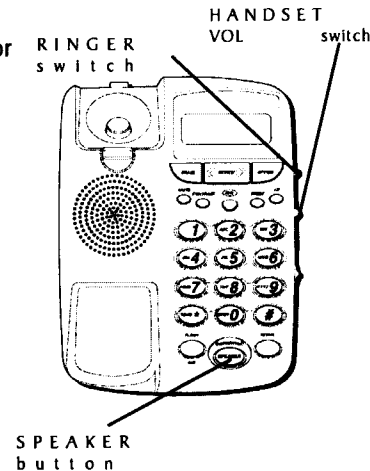


SPEAKER
volume
control

TELEPHONE BASICS

RECEIVING A PHONE CALL

1. Be sure the RINGER switch is set to the HI or LOW position.
2. When the phone rings and the caller information shows on the display, lift the handset or press the SPEAKER button and begin your conversation.
3. You can adjust the volume of the caller voice by adjusting the HANDSET VOL (VOLUME) switch (LO, MID, or HI).
4. Set the RINGER switch to the OFF position when you do not want to be interrupted by the phone ringing.



PLACING A PHONE CALL

1. Lift the handset or press the SPEAKER button and wait for a dial tone.
2. Dial the telephone number you wish to call.
3. You can adjust the volume of the caller voice by adjusting the HANDSET VOL (VOLUME) switch (LO, MID, or HI).

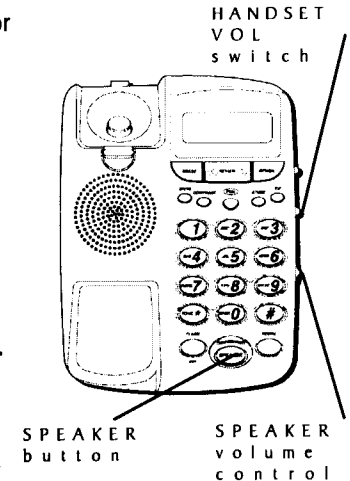
SWITCHING BETWEEN SPEAKER AND HANDSET

You can switch between speakerphone and handset while the phone is dialing a number, or anytime during a conversation.

- Speaker to Handset - Pick up the handset.
- Handset to Speaker - Press SPEAKER button, then hang up handset.

TEMPORARY TONE DIALING

If you have pulse service, you can temporarily change from pulse to tone service. After dialing the telephone number, press and release the * button on the telephone. This allows access to phone services that require a tone, such as banking and long-distance services. After you hang up the handset, the telephone automatically returns to pulse service.



VOLUME CONTROL

This feature allows you to increase the listening volume in the receiver of the handset when speaking with your party. When needed, adjust the VOLUME or HANDSET VOL (VOLUME) switch (LO, MID, or HI).

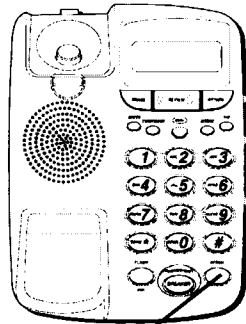
REDIAL

If the number you dialed is busy, or you want to call the last number dialed again, press REDIAL. The number shows on the display and dials automatically.

ONE-TOUCH REDIAL

If the last call you dialed was busy, you can redial it immediately by just pressing the REDIAL button without hanging up the handset or releasing the speaker.

NOTE: The Redial feature stores in memory all the numbers you press. If you press any numbers after dialing the phone number you last called (for example, when accessing a voice mail system), those numbers are also dialed when using Redial. This may cause the phone to try to dial all the numbers at once.



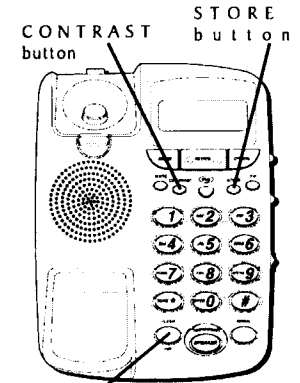
REDIAL
button

FLASH

This feature is used to activate customer calling services available through TelstraSaturn, such as Call Waiting and three-way calling. These services generally require an extra monthly fee. If you subscribe to any of these services, please refer to TelstraSaturn's instructions on how to use FLASH.

1. While having a conversation, another party calls and you hear a tone.
2. Press the FLASH button once and release. The first conversation is placed on hold and the second call can be answered.
3. Press FLASH again and release. The first caller can be spoken to again and the second call is placed on hold.

You can adjust Flash time by pressing the STORE button, then pressing the FLASH button, then pressing 1-9 (1 = 100 ms, 2 = 200 ms, etc.). Press STORE again to confirm.



CONTRAST
button

STORE
button

FLASH
button

DISPLAY CONTRAST

The display contrast adjustment allows the user to fine tune the display contrast. The contrast adjustment has 5 levels to choose from - 1 through 5 - with 1 being the lightest and 5 being the darkest. The default is level 3. Press the CONTRAST button to select the desired level.

MUTE

Use the MUTE button to interrupt a phone conversation to talk privately with someone else in the room. A conversation can be muted while using the speakerphone or handset.

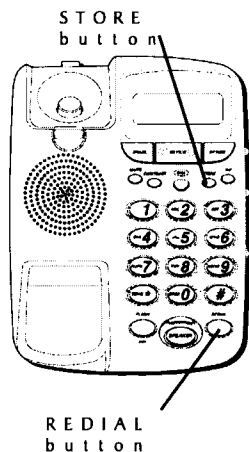
1. Press the MUTE button. The mute indicator comes on.
2. Press MUTE again to turn it off.

NOTE: Switching from speakerphone to handset cancels mute.

MEMORY

Before you store any telephone number into memory, make sure the dial mode is correct for the type of telephone you are using. The default dial mode is tone (touch-tone), so if you have pulse (rotary) service, you must first change the dial mode. See "To Set the Dial Mode."

The following buttons can be stored into any memory location: 0-9, *, # and REDIAL. See "Storing a Pause in Memory" and "Temporary Tone Dialing."



STORING MEMORY DIAL NUMBERS

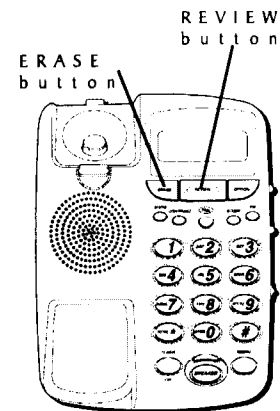
1. Press the STORE button to go into the edit mode. MO-M9 shows in the display.
2. Press the desired memory location (0 through 9). MX = shows in the display.
3. Press the STORE button again to confirm the memory location.
4. Use the number keys to enter the telephone number (up to 32 digits) and press the STORE button to save. The cursor will automatically move to the text line for name entry.

NOTE: Featurelink customers will need to insert "1" before the telephone number for an outside line.

NOTE: If you make a mistake, use the ERASE button to delete wrong digits.

5. Use the numbers keys to enter a name. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L and either wait 3 seconds for the flashing cursor to automatically move to the next position or press the REVIEW (◀ OR ▶) button to move the cursor to the next position. Press the 5 key 3 times for the second letter L, and either wait 3 seconds for the flashing cursor to automatically move to the next position or press the REVIEW (◀ OR ▶) button to move the cursor to the next position. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: The cursor will automatically move to the next position if another number key is pressed.



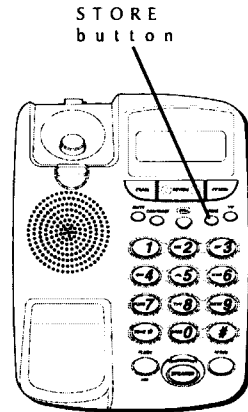
- Press the STORE button to save the name. After 3 seconds, "XX calls" will show in the display.
- To enter another name and number in a different memory location, return to step 1 and repeat the process.

REVIEWING NUMBERS STORED IN MEMORY

- Press the STORE button.
- Press 0? for the memory location. The number shows on the display.

CHANGING A STORED NUMBER

- Press the Store Button.
- Press 0-9 for the memory location. The number shows on the display.
- You will get a flashing cursor on the last digit of the telephone number.
- Use the number keys to enter the telephone number. The new number replaces the old number.
- Press the Store button to save.
- You will get a flashing cursor on the first character of the name.
- Use the number keys to enter a name.
- Press the Store button to save.



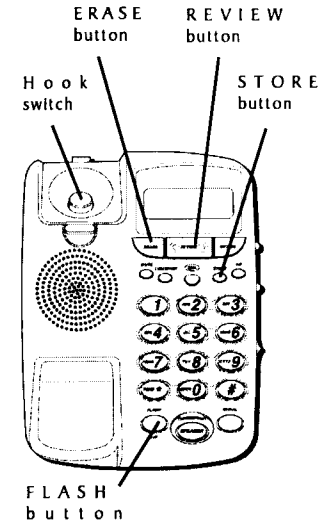
ERASING A STORED NUMBER

- Press the STORE button to go to the review mode. M0-M9 shows in the display.
- Press the memory location to be erased. MX = shows in the display.
- Press and hold the ERASE button for 3 seconds to clear the memory.
- Press the FLASH button to exit.

COPY CALLER ID MEMORY TO USER MEMORY

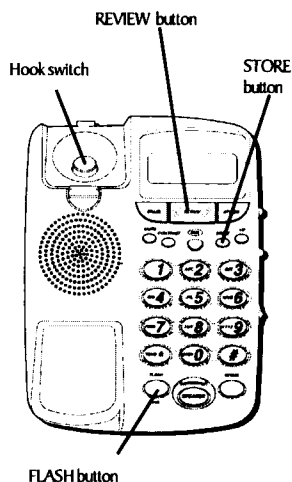
- Press either REVIEW (◀ OR ▶) button to display the number and name you want to copy.
- Press the STORE button.
- Press 0-9 for the memory location. The display flashes if the memory location is occupied, or press either REVIEW (◀ OR ▶) button to select a different location.
- Press the STORE button again to confirm.
- Press the FLASH button or the hook switch to exit.

NOTE: This function does not automatically insert "1" before the telephone number. Featurelink customers should refer to the instructions on Page 28 for Storing Memory Dial Numbers.



COPY REDIAL MEMORY TO USER MEMORY

1. Press REDIAL button while the handset is on the cradle.
2. Press STORE.
3. Press 0-9 for the memory location. The display will flash if the memory location is occupied, or press either REVIEW (◀ OR ▶) button to select a different location.
4. Press the STORE button again to confirm.
5. Press the FLASH button or the hook switch to exit.



STORING A PAUSE IN MEMORY

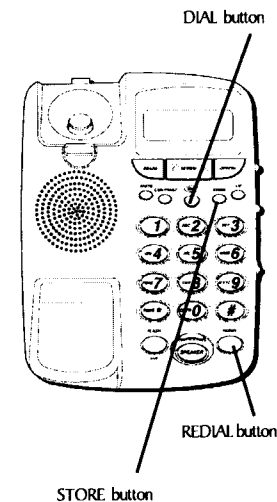
The REDIAL button has dual functionality. It becomes a PAUSE button if the STORE button is pressed first. It is valid only when storing a number into memory. Use the REDIAL button to insert a pause when a delay is needed in an automatic dialing sequence. For example, when you must dial a 9 to get an outside line, or when you enter codes to access your long distance company.

You may need to adjust the length of the pause. It can be adjusted from 1 to 9 seconds. The default setting is 4 seconds.

1. Press the STORE button.
2. Press the REDIAL button.
3. Press 1-9 (1 = 1 second, 2 = 2 seconds, etc.)
4. Press STORE again.

DIALING FREQUENTLY CALLED NUMBERS

1. Pick up the handset and press the DIAL button.
2. Press 0-9 for the memory location. The number dials automatically.



PRE-PROGRAMMED NUMBERS

The following features have been pre-programmed in the memory on your phone:

M5 - Voice mail access

M6 - Last call redial

M7 - Call divert on

M8 - Call divert off

M9 - Telstra customer service

To activate any of these pre-programmed features:

1. Pick up the handset and press the DIAL button
2. Press 5-9 for the memory location. The number dials automatically.

Note - these factory pre-programmed features cannot be deleted or amended from the phone memory.

TROUBLESHOOTING TIPS

NO DIAL TONE

- Check all cabling to make sure that all connections are secure and not damaged.
- Check hook switch: Does it fully extend when handset is lifted from cradle?

NO DISPLAY

- Replace batteries.
- Check and ensure proper battery installation.

NO INFORMATION IS SHOWN AFTER THE PHONE RINGS

- Did you order Caller ID service from TelstraSaturn? This unit requires that you subscribe to Caller ID service in order to work.
- Be sure to wait until the second ring before answering.

ERROR MESSAGE IS DISPLAYED

- *ERROR* appears in the display if the unit detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, that an invalid message has been sent from TelstraSaturn, or if a caller has requested that their number be blocked.

PHONE DOES NOT DIAL OUT

- Check the dial mode in the setup menu. Is it set to pulse, which may not be compatible with your local dialing service?

PHONE DOES NOT RING

- Is the ringer switch in the OFF position?
- Are you using too many phones on one line?
- Perform the checks under the first problem (Number 1). Is the hook switch depressed fully when handset is in cradle?

INCOMING AND OUTGOING VOICE VOLUME LOW

- Are other phones off hook at same time? If so, this is normal condition as volume drops when additional phones are used at once.

TONE FEEDBACK FLUTTER WHEN DIALING IN PULSE MODE

- This is normal as power is fluctuating with phone outpulsing.

GENERAL PRODUCT CARE

To keep your phone working and looking good, follow these guidelines:

- Avoid putting near heating appliances and devices that generate electrical noise (for example, motors and fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment of the unit.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original package in case you need to ship it at a later date.

TELEPHONE NETWORK INFORMATION

Should your equipment cause trouble on your line which may harm the telephone network, TelstraSaturn, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, TelstraSaturn may temporarily discontinue service immediately.

TelstraSaturn may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, TelstraSaturn will give you adequate notice to allow you to maintain uninterrupted service.

REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to TelstraSaturn.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact TelstraSaturn.

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