

Australia

X5

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Exclusive Caller Display

User guide



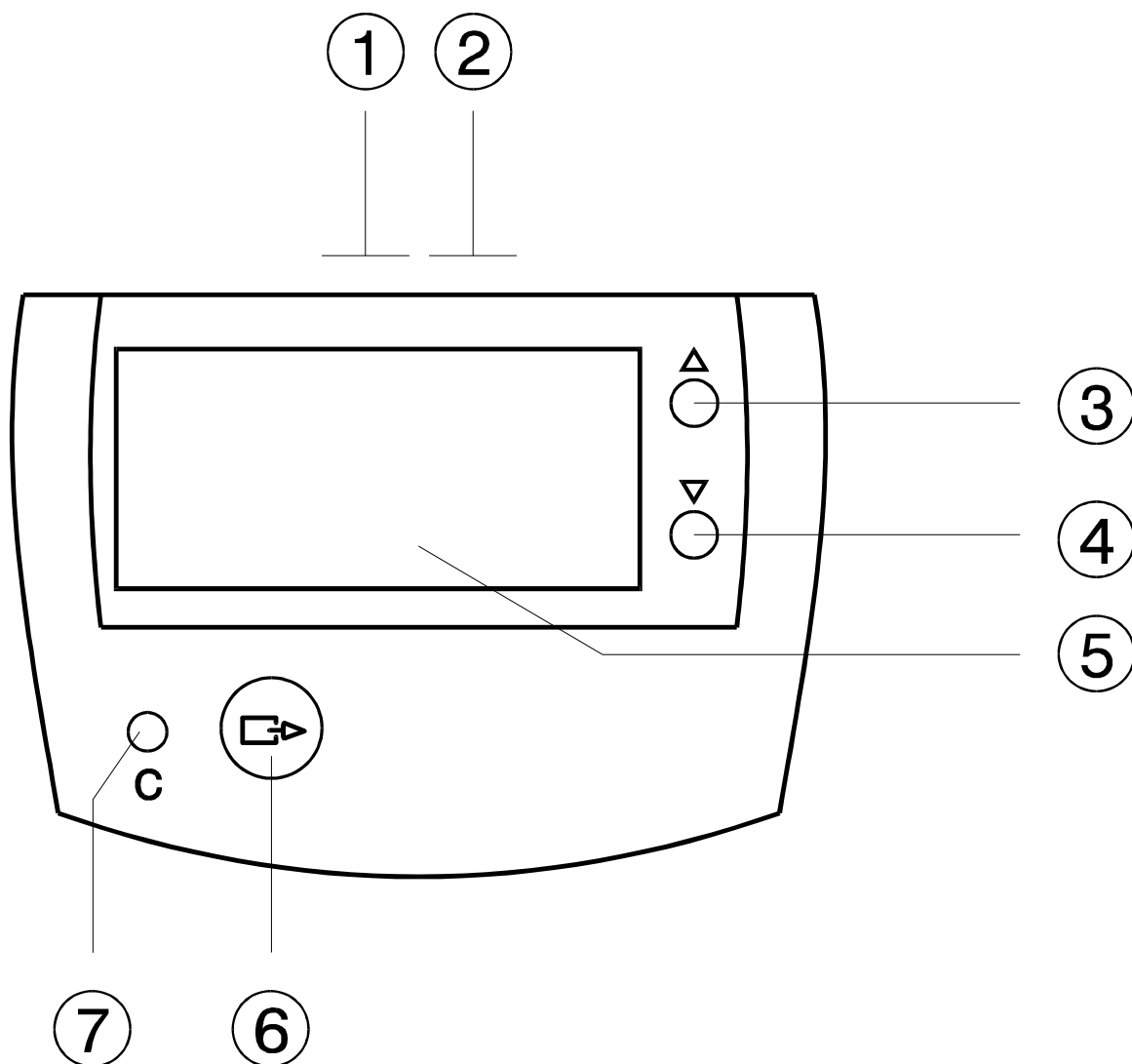
# DORO X5

## User guide

### TABLE OF CONTENTS

<b>Installation</b> .....	<b>2</b>
Functions .....	2
Assembly instructions/Battery .....	3
Table mount .....	4
Wall mount .....	4
<b>Set Up</b> .....	<b>5</b>
Display .....	5
Set date and time .....	6
Set language .....	6
<b>Caller Display</b> .....	<b>7</b>
Explanation of Caller Display .....	7
Indicating new number .....	7
To view new call information .....	8
Caller Display phone numbers .....	9
Dial Back function .....	9
<b>Special functions</b> .....	<b>10</b>
VIP Phone book .....	10
E-mail indicator .....	12
Message waiting .....	12
<b>Troubleshooting</b> .....	<b>13</b>
If the Caller Display does not work .....	13
<b>Other Information</b> .....	<b>14</b>

## FUNCTIONS



- 1 Socket for line cord (at rear)
- 2 Socket for a telephone (at rear)
- 3 Up arrow
- 4 Down arrow
- 5 Display (see page 5)
- 6 Dial back button
- 7 Erase Button

## ASSEMBLY INSTRUCTIONS

### PARTS LIST

- 1 - Doro X5 Caller Display unit
- 1 - Short Line cord
- 3 - 1.5volt AAA Batteries

### ASSEMBLY

- # Disconnect the line cord from your existing telephone and connect into the Caller Display unit (socket 1 on the diagram on page 2)
- # Connect one end of the short line cord to (socket 2 on the diagram on page 2) and the other end of the socket to your existing telephone.
- # To remove either of the plugs, depress the plastic tab on the plug and withdraw.

Don't position the Unit in direct sunlight or strong heat. The rubber feet on the base of the telephone can leave marks on a sensitive surface.

### BATTERY

The Caller Display and MEMORY functions need 3 x 1.5 volt AAA batteries to function. To change the batteries do the following:

- # **Remove the line cord before you change the batteries.**
- # The base of the unit must be removed to install or replace the batteries. Undo the screw and depress the two tabs on the sides of the cover to allow access to the battery compartment.
- # Remove the batteries and wait a couple of minutes to enable the Caller Display to reset correctly, and then insert the new batteries. **OBSERVE CORRECT POLARITY.** Indication of flat batteries will be seen in the telephone display. (See diagram page 5)

## **TABLE MOUNT**

The Caller Display unit can be used standing on a table or it can also be wall mounted. The unit comes in the table mount configuration.

## **WALL MOUNT**

To mount the Caller Display unit on the wall do the following:

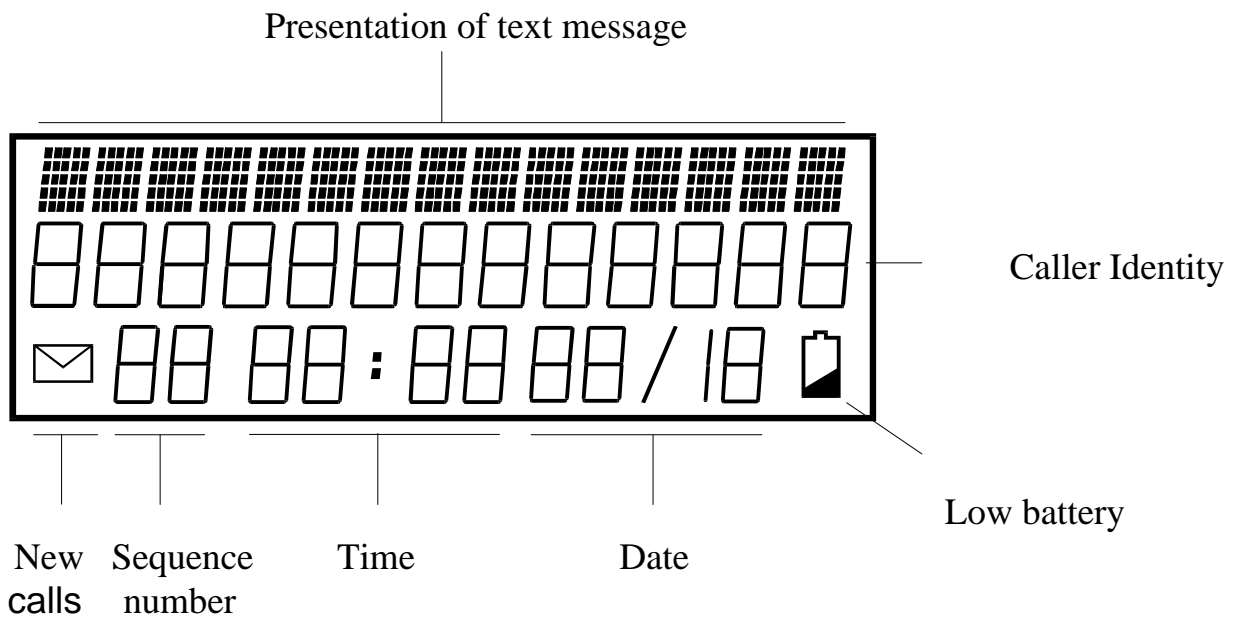
- # Undo the screw and depress the two tabs on the sides of the cover to allow access to the battery compartment. Note the way the battery cover/mounting bracket is positioned.
- # Use the battery cover/mounting bracket as a guide to mark the position of the mounting holes. Mark the place for two holes 64mm apart.
- # Screw in the mounting screws until there is a 3mm gap between the wall and the screw head.
- # Rotate the battery cover/mounting bracket 180 degrees from its original position (curved edge up) and reattach to the unit. Slide the base over the heads of the screws and press firmly into place.
- # Connect the line cord to the telephone socket and the unit is ready to be programmed.

## THE DISPLAY

The unit at this point is on “Standby”.













The display (5 in the diagram on page 2) has 15 alpha-numeric characters on the top line for display of text messages, 13 segments on the second line to indicate the Caller Display phone number, and the 3rd line, will show:

- # New calls received (flashing envelope)
- # Caller Display memory sequence number
- # Time & date
- # Battery low indicator (See diagram below)








## SET DATE AND TIME

To set the correct date and time on the display do the following:

- # Press both the UP  and the DOWN  arrows together. The display will show "PHONE BOOK".
- # Press the UP Arrow  until the display shows "SET TIME".
- # Press button **C** . The **hours** will flash on the display. Press the UP  or DOWN  arrows to step to the correct hour. Press button **C** to store the hours.
- # The **minutes** on the display now flash. Use the UP  and DOWN  arrows to set the minutes. Press button **C** to store the minutes.
- # The **days** on the display now flash. Use the UP  and DOWN  arrows to set the day. Press **C** to store the day.
- # The **month** on the display will now flash. Press the UP  and DOWN  arrows to set the month. Press the DIAL BACK button  (6 on the diagram on Page 2) to store the month and return to standby.

## SET LANGUAGE

The Caller Display display will show text in a choice of languages. The language choice is: Swedish, English, Finnish, Danish, Norwegian, Turkish, German, Dutch, Portuguese, Italian, Spanish and French. To set your chosen language do the following:

- # Press both the UP  and the DOWN  arrows together. The display will show "PHONE BOOK". Press the UP arrow once and the display will now show "LANGUAGE".
- # Press button **C** .
- # Press the UP  or DOWN  arrows to choose your language.
- # Press the DIAL BACK button  (6 on the diagram on page 2) to store the setting and return to standby.

## EXPLANATION OF CALLER DISPLAY

The Caller Display function will allow you to see the phone number of the person calling you before you answer an incoming call. Each incoming phone number is stored with the time and the date of the call. Up to 70 calls can be stored.

### NOTE!

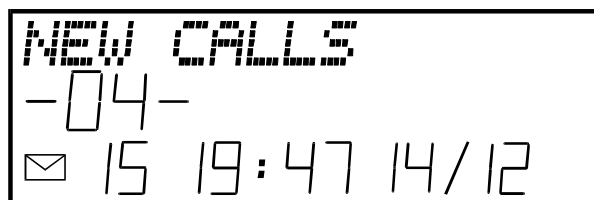
Caller Display is an optional telephone Network service. This telephone will provide Caller Display information provided the service is available on the telephone Network and any subscription charges (if required) have been fulfilled.

Check with your telephone Network for full details. If the Caller Display service is not available on your telephone line, incoming call information will not be displayed.

## INDICATING NEW NUMBER

Details of each incoming call, time, date etc., is stored in the Caller Display memory. The display will tell you how many new calls have been received, and the total number of calls in the Caller Display memory. The envelope and the indicator in the display will flash telling you new calls have been received. The flashing will stop when you enter the memory to read the new numbers.

In the following example there is four new number/calls and fifteen totally in the memory.

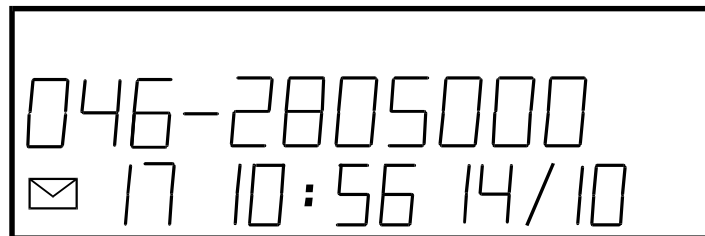


## TO VIEW THE NEW CALL INFORMATION

Using the UP  $\triangle$  or the DOWN  $\nabla$  arrow, view the new phone numbers on the display.

The phone numbers are displayed in time order. The UP  $\triangle$  arrow scrolls from the beginning in the memory, the oldest phone number shows first, the DOWN  $\nabla$  arrow scrolls from end of memory, the newest number shows first. When you come to the end or the top of the list, a message will tell you.

Each phone number shows time and date information, who the call is from and the phone numbers sequence number. Example of new number detail:



Phone number 046-2805000, received 10:56 the 14 of October. Sequence number 17 (the 17th call that has been stored).

## OUT OF RANGE

If the Caller Display shows "OUT OF RANGE" in the display instead of a phone number, it means that no information was sent for this call. The called number could come from another country or a phone that is not connected to the Caller Display system.

## PROTECT/SECRET NUMBER

If the Caller Display information is "PROTECT" or "SECRET" in the display, it indicates that the calling number is a silent number which is barred and won't be displayed. It could also come from a mobile telephone or a PABX.

## CALLER DISPLAY PHONE NUMBERS

Removing a phone number from the Caller Display memory can be done in two ways, one by one or all at a time.

### ERASE ONE NUMBER

- # Scroll to the number you want to erase.
- # Press the CLEAR button **C** twice quickly to erase the number in the display.

### ERASE ALL NUMBERS




- # Scroll to a phone number using the UP and DOWN arrows
- # Hold button **C** down until the display shows "ERASE ALL?" .
- # Press on button **C** again. All phone numbers are now erased from the memory.

### IF THE MEMORY IS FULL

The Caller Display memory can store 70 phone numbers in the memory (including name and display text message). If the memory becomes full, the oldest number (number 1) will disappear and the new number will take its place. The new number becomes number 70 and all others will be renumbered in sequence.

## DIAL BACK

With this function the Caller Display unit will automatically dial the number which shows in the display. To DIAL BACK a number, do the following:

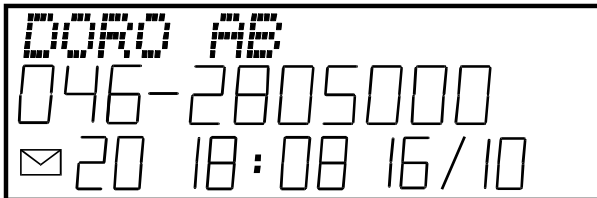
- # Press the DOWN  or the UP  arrows to scroll to the desired number (so it shows in the display).
- # Lift the telephone handset and press the DIAL BACK button , and the phone number will automatically be dialed.

## VIP PHONE BOOK

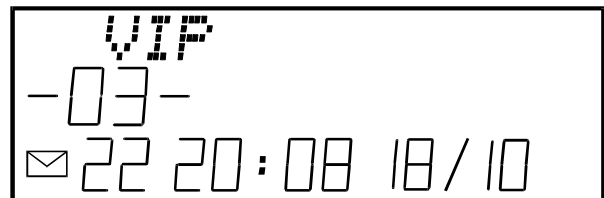
The X5 Caller Display unit has a PHONE BOOK function where 20 name and phone numbers can be stored (VIP numbers). When one of these numbers is calling, the display shows both the name and the number.

In standby the red indicator will double flash and the display changes between "NEW CALL" and "VIP" on the top line.

The PHONE BOOK function can also be used to dial a phone number, (see dial a PHONE BOOK on page 12).








*Incoming calls/reading*






*Standby*

## STORE PHONE NUMBER

To store a phone number in the PHONE BOOK do the following:








- # Press the UP  and the DOWN  arrows at the same time. The display will show "PHONE BOOK".
- # Press button **C** twice. The display will show 2 horizontal bars in the middle of the display.
- # Using the UP  and DOWN  arrows enter the first digit of the phone number you want to store (including area code).
- # Press button **C** to store that number and to go to the next digit.
- # When you have entered all the digits, press the DIAL BACK button  to enter the name.

To store the name of the phone number do the following:

- # Press the UP  or the DOWN  arrow to enter the first letter of the name you wish to store.
- # Press button **C** to store that letter and go to the next letter. To enter a space press button **C** again.
- # When you have entered the whole name, press the DIAL BACK button  twice to store the name.






### **ERASE NUMBER/NAME FROM THE PHONE BOOK**

To erase a number/name from the PHONE BOOK do the following:

- # Press the UP  and the DOWN  arrows together and the display will show "PHONE BOOK".
- # Press the **C** button, and the display will indicate how many phone numbers there are in the PHONE BOOK.
- # Press the UP  or the DOWN  arrows until you see the number/name you wish to erase in the display.
- # Press the **C** button twice to erase the entry. Repeat the above steps to erase more numbers.
- # To erase all of the numbers in the display press the UP  and DOWN  arrows together.
- # Press the  DIAL BACK button to end the erase and return to standby.

## **DIALLING A PHONE BOOK NUMBER**

To dial a number stored in the PHONE BOOK do the following:

- # Press both the UP  and the DOWN  buttons together. The display will show “PHONE BOOK”.
- # Press button **C**. The display will indicate how many numbers are stored in the PHONE BOOK
- # Press the UP  or the DOWN  arrows until the required number/name shows in the display.
- # Lift the handset and press the DIAL BACK button  and the number will be automatically dialed.

## **E-MAIL INDICATOR**

With Email becoming more popular, some of the internet providers now have a service that will call you when you have received an Email message.

This call is too short in duration to ring your telephone, but if you have the internet providers number stored as a VIP number in the PHONE BOOK then the message “VIP” “MSG WAITING” will show in the display each time there is an Email message waiting for you. Saving you call costs to check your Email.

Check with your internet provider the see if they offer you this service.

## **MESSAGE WAITING\***

If you have an answering service on your telephone, the answering service will send you a message informing you of a message that has been received by them. The indication that a message is waiting for you at the answering service is “MSG WAITING” showing in the display and the indicator will be flashing.

\* Network Message Bank facilities are subscriber services, check with your network operator. This function may not operate correctly in Australia.

**IF THE CALLER DISPLAY DOES NOT WORK:**

If the Caller Display doesn't work, first make contact with your telephone Network provider to see if the service is activated and your subscription is current. Without this service, no information will be sent to the display.

After that, read this user guide carefully and check that all cords are correctly connected.

**NO CALLER DISPLAY INFORMATION:**

If "OUT OF RANGE" or "PROTECT" shows in the display, it means that the number:

- # Has been barred
- # Originated from an overseas network
- # The call is from a PBX where no information is sent

**DISPLAY IS BLANK:**

- # Check/change battery (see page 3).

## **SAFETY INFORMATION**

When using telephone equipment, basic safety procedures should be followed:

- # Read all product information
- # Do not use or install the X5 during electrical storms.
- # Do not get the product wet.
- # Do not open the unit as there are no user serviceable parts inside.

## **CLEANING**

Clean the display with a soft dry cloth. Do not push on the display, it can be damaged. Do not use solvents or abrasive materials as damage may result.

## **REN**

The telephone line can support a total REN of 3. If the devices connected to your line total more than 3, then one or more of your devices may not function correctly.

## **WARRANTY**

If you believe your DORO X5 is malfunctioning, please consult the troubleshooting section and ensure that you have followed the instructions in this manual carefully. The DORO X5 is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault during this period, please return it with a copy of the purchase receipt to:

DORO Australia Pty Ltd  
13 Columbia Way  
Baulkham Hills NSW 2153 Australia  
Phone: (02) 8853-8444 Fax: (02) 8853-8489  
Email: doro@doro.com.au

**NOTE!** The guarantee does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This guarantee in no way affects your statutory rights. DORO is the trade mark of DORO AB.

