

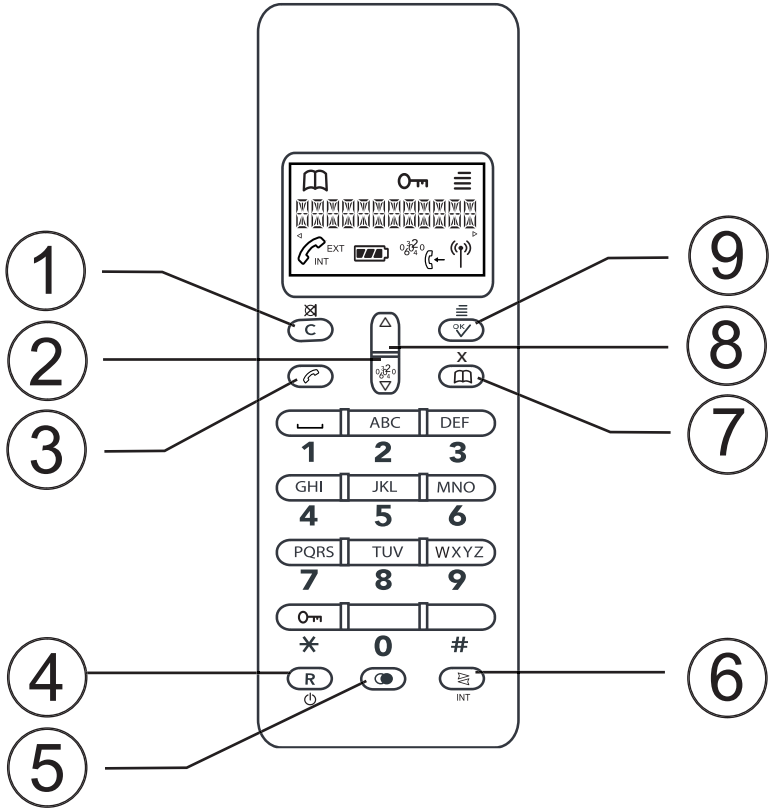
DORO

design on speaking terms

Manual



doro 920



English (see page 4-26)

- | | | | |
|---|------------------------------|---|----------------------------|
| 1 | Mute/Erase button | 6 | Intercom |
| 2 | CID and Scroll (down) button | 7 | Phone book/Delete button |
| 3 | Talk button | 8 | CID and Scroll (UP) button |
| 4 | Recall (R) and Off/On button | 9 | OK/Menu button |
| 5 | Redial button | | |

Index

<u>Installation</u>	5	Key lock	17
Unpacking.....	5	<u>System Settings</u>	18
Connection	5	Base unit ringer signal.....	18
Belt clip	6	De-registering another handset	18
Wall Mounting.....	6	PIN number.....	18
Battery	6	Dialling method.....	19
Turning the Handset On/Off.....	6	R Button Time.....	19
Battery charge indicator	7	Reset Handset Defaults.....	19
Range	7	<u>Registration</u>	20
Headset	7	Select Base Unit.....	20
The Display.....	8	Register a New Handset.....	20
Base Unit Indicator	8	<u>Expanded System</u>	21
<u>Operation</u>	9	General Information.....	21
Making a call.....	9	Multiple Handsets	21
Receiving a call	9	Intercom.....	22
Redial function.....	9	Transferring calls between handsets	22
Volume control.....	9	<u>Other</u>	23
Timer.....	9	Troubleshooting functions	23
Mute button.....	10	Guarantee.....	24
Paging.....	10		
Key lock	10		
Optional network services..	10		
<u>Caller Identification</u>	11		
<u>Menu</u>	13		
<u>Phone Book</u>	14		
<u>Handset settings</u>	16		
Warning tones	16		
Handset ringer signal.....	16		
Auto - Answer	16		
User Name	17		
Language.....	17		

Installation

Unpacking

The package contains:


- Handset
- Base unit
- 2 NiMH rechargeable batteries
- Mains adapter
- Line cord
- Guarantee Card (AU & NZ only)

Models with extra handset (+1) also include an additional handset, batteries, charger and adapter.


IMPORTANT!

Only use with the supplied power adapter/s. Connect correct adapter according to indication.


Connection

1. Connect the mains adapter to the  socket on the base unit and to an electrical wall socket.
2. Carefully remove the battery cover from the back of the handset by inserting an unfolded paper clip or similar small item into the hole in the bottom of the handset. Insert the batteries ensuring correct battery polarity is observed. Replace the battery cover.



3. Place the handset in the base unit, with the keypad facing outwards. Once the handset is correctly positioned in the base unit, a beep will be heard.
4. Charge the handset batteries for 24 hours initially (thereafter fully discharged batteries will take 10 hours to recharge).
5. ONCE CHARGED, connect the line cord to the socket marked  on the base unit and then to a telephone network wall socket.
6. A click will be heard when the modular plug is correctly connected.

Only for models with an extra handset (+1):

7. Connect the mains adapter to the  socket on the charger unit and to an electrical wall socket.
8. Carefully remove the battery cover from the back of the handset by inserting an unfolded paper clip or similar small item into the hole in the bottom of the handset. Insert the batteries ensuring correct battery polarity is observed. Replace the battery cover.
9. Place the additional handset in the charger pod with the keypad facing out and charge the handset battery without interruption for 24 hours initially (thereafter fully discharged batteries will take 10 hours to recharge).

Please note!

Under power failure conditions this telephone will not operate. Please ensure that a separate telephone not dependant on local power is available for emergency use. Do not place the base unit close to other electrical equipment such as TV sets, computer screens, telecom equipment, fans etc. This will minimize the risk of interference. Do not place the base unit in areas where it will be exposed to direct sunlight or other major heat sources. Only use with the supplied power adapter/s. Connect correct adapter according to indication.

Installation

Belt clip

A belt clip is permanently fitted to the back of the handset allowing the handset to be attached to a belt, waistband or similar.

Wall Mounting

The base unit can be wall mounted by fitting the enclosed wall bracket to the underside of the base unit. A click will be heard as it locks into place.


The wall bracket can be removed by pressing the lock tab located on the underside of the base.

Battery

The telephone is supplied with environmentally friendly nickel metal hydride (NiMH) batteries – 2 x AAA 1.2V. As with all batteries, performance may degrade over time; should you notice that the standby time has reduced considerably or there are signs of leakage, the batteries should be replaced.

Fully charged batteries will last for approx. 100 hours in standby or approx. 10 hours call time. These operation times apply at normal room temperature.

Completely discharged batteries will take about 10 hours to fully recharge (24 hours from new).

Please note that the battery charge indicator  in the handset display flashes while the handset is charging and will stop when the battery is fully charged.


The base unit has an automatic charging mechanism that prevents the batteries from being overcharged or damaged by prolonged charging.

Please note!

The recharging system used in this model may result in the handset and the batteries warming up. This is normal and will not harm the equipment.

When the telephone is installed for the first time, the batteries must be charged for 24 hours before use. Use DORO original batteries only. The guarantee does not cover any damage caused by incorrect use of batteries. Please dispose of any batteries in a responsible and environmentally friendly manner.

Turning the Handset On/Off


Press and hold the  button for a few seconds to turn the handset off or on.

When the handset is turned off, no calls can be made or received. The handset is designed to be always turned on, i.e. it is not necessary to turn it off overnight.

However, we recommend turning the handset off if it is not to be used for a prolonged period of time, e.g. during a holiday. If the batteries run low, the handset will turn off.

Installation

Battery charge indicator

The symbol  in the display indicates when it is time to recharge the batteries. The indicator has three segments, which disappear as the battery charge decreases. When the batteries are running low, a warning tone will be heard. If the handset is not recharged at this time, the phone will cease to function until it is recharged.

Range

The range of the telephone varies depending on different factors in the surrounding environment. The radio waves transmitting the call may be hindered by obstructions or signal reflections that can reduce the range. Specified ranges require unobstructed transmission between the handset and the base unit. In such ideal conditions the telephones range can be up to 300 metres. In a densely populated area, house, apartment, etc. the range of the telephone will be reduced. Try to get the best range by relocating the base unit. The ideal location for the base unit is a high and unobstructed place.

Out of range warning

If during a call the handset is carried too far from the base unit a warning tone will be heard. Unless the handset is moved closer to the base unit within a few seconds the call will be lost. For information on how range warning is switched on, see page 16.

Headset

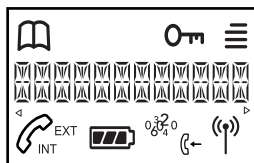
When using an optional headset, there is no change in the way a call is received or made. When a headset is connected, the microphone and earpiece of the handset are automatically disconnected. This telephone supports the use of a mute button on the headset cable.








Please note

Immediately reduce the earpiece volume on the handset when connecting an optional headset. The performance of a non-original DORO headset cannot be guaranteed.


Installation

The Display



Indicator	Function
	Phone Book.
	Key Lock.
	Menu.
	Indicates that a call is connected.
EXT	External call.
INT	Intercom Function.
	Battery charge indicator.
0820	Numbers in Caller ID log (CID).
	Answered call in number memory.
	Shown within reception range. Flashes when out of range.

Base Unit Indicator



	Permanently lit in standby mode, flashes during a call and when the telephone rings.
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Operation



IMPORTANT

Please note when programming all references to press = to press and then immediately release the button.

Making a call

1. Enter the required telephone number. Mistakes can be erased using **C**.
2. Press  the telephone number will now be dialled.
3. Press  again to terminate the call.

Receiving a call




1. Wait for the handset to ring.
2. Press  to answer the call.
3. Press  again to terminate the call.

Please note!

If the telephone cannot connect to a line, a warning tone will be heard. The problem may be due to the batteries running low, the handset being too far from the base unit or all of the transmission channels being engaged.

Redial button

The five most recently dialled numbers can easily be redialled using **☎**.

1. Press **☎** and scroll / to the required telephone number.
2. Press  the displayed telephone number will now be dialled.

Volume control



The earpiece volume may be adjusted during a call by pressing /.

Timer

Within approximately 15 seconds after the connection of a call, a timer will be shown on the display. The timer helps you keep track of how long the call lasts.



Operation

Mute button

The microphone can be muted during a call by pressing . Press  again to re-activate the microphone.




MUTE will be displayed for as long as the function is active.

Paging

Pressing  on the base unit will activate the paging signal on the handset. This function is used to help locate the handset or to page the person carrying the handset. Press  again on the base unit to cancel the signal




Key lock


This function locks the push buttons on the handset to prevent unintentional usage.

1. Press and hold  until the display shows .
2. Deactivate the key lock by pressing any button followed by the  button.

Calls can still be received even if the key lock is active. When the call is finished the handset returns to locked mode.

Recall

Access to additional network services can be gained by using the recall button ,  and  keys. Contact your network operator for more information.



Press the recall button  followed by the extension number to transfer a call when connected to a PBX (TBR only).

Caller Identification

Explanation of Caller ID

Caller ID allows you to see who is calling before you answer a call, and see who has called in your absence. If a name is attached to the telephone number and stored in the phone book, the name will be displayed.



The call log will store up to 30 telephone numbers. When the log is full the oldest number will be deleted automatically, as the new call is logged.

In standby new calls are highlighted with a flashing  in the display, when scrolling answered calls are indicated by . While scrolling through the Caller ID log the start/end of the list will be indicated by a long beep.






Please note!

In order for numbers to be shown, you must subscribe to the Caller ID service provided by your network operator and a current subscription in place. Contact your operator for more information.

CID on Call Waiting

While on a call and another call comes in the display will show only the second callers name (if stored in the phone book or sent by the network operator). If the callers name is not stored in the phone book or sent by the network the display will show . In some countries the network operator sends the name MOBILE when the call is from a mobile network, in this case it will be necessary to press the  to see the number of the second caller.

Retrieving and Dialling Incoming Numbers.

1. Press .
2. Scroll / to the required telephone number. Press  the time and date the call was logged will now be displayed.
3. Press  to dial the displayed number, or press and hold **X** to return to standby mode.

Messages

Besides showing telephone numbers, the display may also show a number of messages.

UNAVAILABLE	It is an International call or a call from a PBX (no information received)
WITHHELD	Information on the number is blocked. The call could also be from a PBX.
MOBILE.	Transmitted by the network operator instead of the caller name.

Caller Identification

Erase number

1. Press $\text{0} \text{8} \text{3} \text{2} \text{0}$.
2. Scroll $\blacktriangle/\blacktriangledown$ to the required telephone number.
3. Press **C** to erase the individual selected entry, alternatively press and hold **C** until DELETE ALL? is displayed.
4. Press \checkmark to confirm



Transferring Numbers to the Phone Book

1. Press $\text{0} \text{8} \text{3} \text{2} \text{0}$.
2. Scroll $\blacktriangle/\blacktriangledown$ to the required telephone number.
3. Press \equiv until the display shows ADD ENTRY?
4. Press \checkmark . The display will now show NAME?
5. Enter a name by pressing the corresponding number button until the required letter is displayed, see the table on page 13. Press **x** to delete or make changes.
6. When the entire name has been entered press \checkmark .

Menu

Description of the menu system

The telephone has a menu system, controlled by the following buttons:

-  Access to the menu system. Move one step forward and/or confirm selected option.
-  Scroll through the menu alternatives.
- x** Used to go back one step or to exit the menu system
- C** Used to erase.

The menu contains the following main headings:

PHONE BOOK Under this setting you can store or change entries in the phone book.

HANDSET Setting the handset ringer, melody, language etc.

SETUP Setting the base unit ringer, melody, PIN code etc.

REGISTER Used to register extra handsets.

Phone Book

Using the Phone Book














Use the phone book to store telephone numbers and names. A stored telephone number can be dialled using fewer keystrokes than if dialled manually. If you subscribe to a Caller ID service, the name/number of the caller will be shown while receiving an incoming call (for those numbers stored in the Phone book). The phone book will store 30 names/phone numbers. Entries in the phone book are arranged alphabetically. Every name can be up to 12 characters in length, and telephone numbers can be up to 20 digits in length. There are three different ringer tunes, depending on who has rung (only functions if you subscribe to the caller identification service).


Letters

Each number key has been allocated certain letters.

Button	Letters/symbols
1	[Space character] --1
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9
0	0





Storing Names/Numbers

1. Press .
2. Scroll / to PHONE BOOK. Press .
3. Scroll / to ADD ENTRY. Press .
4. Enter name. Press the corresponding number button one or more times for the first letter, see the table above. Use **X** to erase or make changes.
5. Press .
6. Enter the telephone number, including the area code. Press .
7. Scroll / to the desired ringer signal for the number. Press .
8. If you want to store more numbers, press  or hold **X** down to conclude.
















Press  if you need to insert a pause in the telephone number.

Phone Book












Dialling from the Phone book

1. Press .
2. Scroll / through the phone book. It is also possible to perform a quick-search, press the number button corresponding to the first letter of the name required one or more times, see the table on page 14.
3. Press  the displayed number will now be dialled.

Changing Phone Numbers/Names

1. Press .
2. Scroll / to PHONE BOOK. Press .
3. Scroll / to MODIFY ENTRY. Press .
4. Scroll / to the name/number you wish to modify. Press .
5. Delete the name using **C**, press the number button corresponding to the first letter of the name required one or more times, see the table on page 14. Press .
6. Delete the number using **C**, enter the new telephone number. Press .
7. Scroll / to the desired melody. Press .
8. Press and hold **x** to return to standby.

Erasing a Phone Book Entry

1. Press .
2. Scroll / to PHONE BOOK. Press .
3. Scroll / to DELETE ENTRY. Press .
4. Scroll / to the name/number you wish to delete. Press .
5. Press  again to confirm.
6. Press and hold **x** to return to standby.














Handset settings

Warning tones

You can switch on or off the unit's various warning signals.
KEYTONE Heard when the buttons are pressed.











LOW BATTERY Heard when the battery is running low.

OUT RANGE Heard if the headset is taken out of range.

1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to BEEP. Press .
4. Scroll / to the desired function (see above). Press .
5. Scroll / to either On or Off. Press  to save.











Handset ringer signal

The handsets ringer volume and melody type can be selected for both external (EXT) and internal (INT) calls.

1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to either EXT MELODY, INT MELODY, EXT RING VOL, INT RING VOL. Press .
4. Scroll / to the required setting. Press  to save.

Auto - Answer









When activated this feature allows incoming calls to be connected immediately the handset is lifted from the base unit.

1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to AUTO-ANSWER. Press .
4. Scroll / to either On or Off. Press  to save.

Handset settings











User Name

The text displayed in standby mode can be customised. Maximum 10 characters.

1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to NAME. Press .
4. Delete the name using **C**, press the number button corresponding to the first letter of the name required one or more times, see the table on page 14.
5. Press  to save.







Language

Display texts can be shown in 5 different languages, English, Scandinavian (DK/NOR/SVE), Italian, German and French.


1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to LANGUAGE. Press .
4. Scroll / to required language. Press  to save.

Key lock

The keypad buttons can be locked to prevent unintentional usage. Calls will still be received with key lock active, when the call is finished the handset will return to the locked mode.

1. Press .
2. Scroll / to HANDSET. Press .
3. Scroll / to KEY LOCK. Press .











To remove the key lock.

4. Press any button on the handset.
5. Press .

System Settings








Base unit ringer signal

You can select an alternate ringer volume and melody type for the base unit.

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to BASE VOLUME or BASE MELODY. Press .
4. Scroll / to the required setting. Press  to save.











De-registering additional handsets

Any additional handsets can easily be de-registered from a base unit.

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to DEL HANDSET. Press .
4. Enter PIN number (0000 when supplied). Press .
5. Select the handset number for the handset to be erased. Press .

PIN number











The PIN number is a four-digit code that you can select to protect against unauthorised use of certain functions.

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to PIN. Press .
4. Enter the current PIN number (0000 when supplied). Press .
5. Enter your new PIN number. Press .
6. Enter your new PIN number again. Press .

System Settings

Dialling method (UK only)











You can select either tone or pulse dialling, the standard setting is tone. In normal domestic use, this setting should not require changing.

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to DIAL MODE. Press .
4. Scroll / to either TONE or PULSE. Press  to save.

Recall Button Time










In some advanced PBX systems the recall timing may require adjustment. In normal domestic use, this setting should not require changing.

R-TIME 1=100/270 ms (normal), R-TIME 2=100/600 ms (AU & NZ).

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to RECALL. Press .
4. Scroll / to the required setting. Press  to save.

Reset Handset Defaults











Resetting handset defaults will return most functions back to the factory defaults. Registrations are not affected.

1. Press .
2. Scroll / to SETUP. Press .
3. Scroll / to DEFAULT. Press .
4. Enter PIN number (0000 when supplied). Press .
5. Press  to confirm.

Registration

Select Base Unit

You can manually select which base unit you wish the handset to communicate with, alternatively the unit can automatically select which base unit to communicate with (AUTO).











1. Press .
2. Scroll / to REGISTER. Press .
3. Scroll / to SELECT BASE. Press .
4. Press the corresponding number button (1-4) for the required base unit, alternatively scroll / to AUTO.
5. Press  to save.

Registering a New Handset

To enable the use of more than one handset a registration has to be performed. Every new handset must be registered in order to use the current base unit. Each base unit can handle up to 2 hand units.

On registration the handset is allocated a handset number for use on the new base unit. The handset numbers are 1-2.

Additional handsets can be purchased from your local retailer. See also the General Information chapter for more information.

1. Press and hold  on the base unit until  starts flashing. Registration mode will remain active for approximately 90 seconds.
2. Press .
3. Scroll / to REGISTER. Press .
4. Scroll / to REG BASE. Press .
5. Select the base unit you wish to register to by pressing the corresponding number button **1-4**. Previously registered base unit numbers will flash.
6. Enter PIN number (0000 when supplied). Press .
7. If the registration is successful the handset will return to standby mode after a few seconds (max 90 secs).

Expanded System

General Information

DECT (Digital Enhanced Cordless Telephone) is a digital method of transmission for cordless telephones. You can:

- Use up to 2 handsets with the same base unit.
- Make internal calls (intercom) and transfer calls between connected handsets using the same base unit.
- Use (register) up to 4 base units with the same handset.

Additional handsets can be purchased from your local retailer.

This model is GAP (Generic Access Profile) compatible, which means that the handset and the base unit can both be used with most other GAP-compatible units irrespective of manufacturer. However, the GAP protocol does not guarantee all functions will work.

Multiple Handsets

The multiple handset function has numerous practical applications, e.g. employees in an office can have several handsets linked to the same base unit. They could all answer an incoming call, make outgoing calls, use the handsets internally as an intercom system, and also transfer external calls between the handsets. To be able to use extra handsets with a base unit, you must register the handset. Registration means that you inform the handset of which base unit it is connected to.

On registration, the handset is allocated a specific handset number, e.g. "2." This number is also used for internal calls between handsets. When you purchased the telephone, the handset was pre-registered with the accompanying base unit. The handset has the handset number 1, which is shown in the display in standby mode. Refer to the Registration chapter for more information. If you wish to use several handsets with one base unit, you should ensure that the base unit is positioned "in the middle", to evenly divide the base unit range among the handsets.

Expanded System


Intercom

When using more than one handset with the same base unit, calls can be made internally between the handsets, referred to as internal calls, or intercom.

Intercom calls can only be made between handsets connected to the same base unit

1. Press .

2. Enter the handset number for the handset that you wish to call, **1-2**.

Should an external call come in while an intercom call is in progress, a tone will be heard and the EXT symbol will flash. You can then terminate the intercom call by pressing ; in order to be able to receive the external call by pressing



Transferring calls between handsets


An external call can be transferred from one handset to another so long as they are both using the same base unit.

1. With an external call connected.

2. Press .

3. Enter the handset number for the handset that you wish to call, **1-2**.

4. To transfer the call press  on the calling handset.

If you decide not to transfer the call, press  again on the calling handset to return to the external caller.

Other

Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other telephones. If the problem is resolved, the fault is with the other equipment.

Test the equipment on a known working line. If the product works then the fault is probably with the line. Please inform your local telephone company.

No Number Shown in Display When Ringing

- In order for this feature to function, you must subscribe to the Caller Identification service from your network provider.
- If a text message shows on the display, the call may be an international call (no data received), or from a private or blocked number.
 - If MOBILE is displayed, the network operator has generated this call description as a name. The display will alternate between MOBILE and the number transmitted. The mobile number will not display if barring is active on the calling mobile.
 - If PAYPHONE is displayed the network operator has generated this call description as a name. It is unlikely to receive an associated number with calls from a payphone.
- It may not be possible to receive CID information if the phone operates in a PBX system.

Warning Signal While Talking/Cannot Connect

- The batteries may be running low (recharge the handset).
- The handset may be (nearly) out of range. Move closer to the base unit.

Telephone does not work

- Check the adapter, is it correctly connected to the base unit and to the mains power?
- Check that the telephone cord has been correctly connected to the base unit and to the line socket.
- Check the charge status of the handset batteries.
- Try connecting another telephone, known to be in working order, to the line socket. If that phone works, then it is likely that the equipment is faulty.

If the telephone still does not work, contact Doro support or the place of purchase. Don't forget the receipt or copy of the invoice.

(Guarantee UK Only)

UK

If you cannot resolve the fault using the faultfinder section, technical support is available on the **Premium Rate Number: 0906 302 0114**.

Calls cost **50 pence per minute** (prices correct at the time of going to press), and is operational between 9AM - 5PM Monday-Friday excluding Bank Holidays. Alternatively,

E-mail on: tech@doro-uk.com

You can contact us in writing: Consumer Support Group, Doro UK Ltd., 22 Walkers Road, North Moons Moat, Redditch, Worcestershire, B98 9HE, (regarding any Spares or Technical query), or

Telephoning (Spares only): 01527 584377

Web site: www.doro-uk.com

Specific Absorption Rate (SAR)

This telephone complies with applicable international safety requirements for exposure to radio waves.

The SAR-value of this product is not greater than 0.056 W/kg (measured over 10g of tissue).

The maximum limit according to WHO is 2W/kg (10g of tissue).

Guarantee



This product is guaranteed for a period of 12 months from the date of purchase. Proof of purchase is required for any service or support required during the guarantee period.

This guarantee shall not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage or any other circumstances on the purchaser's part. Furthermore, this guarantee shall not apply to a fault caused by a thunderstorm or any other voltage fluctuations.

This guarantee does not in any way affect your statutory rights. (As a matter of precaution, we recommend disconnecting the telephone during a thunderstorm.)

Other

Australia and New Zealand

Products permitted for connection to the telephone network are marked with  in Australia and  **TELEPERMIT** in New Zealand. These marks indicate the products comply with the regulations and can be used without concern in the country of purchase.

If you believe this product is malfunctioning, please refer to the relevant section and/or consult the troubleshooting guide in this manual to ensure that you have followed the instructions carefully. As an alternative you can visit our web site for FAQ's or send an e-mail for a prompt reply.

Electro Magnetic Radiation (EMR)

This telephone complies with applicable safety requirements for exposure to radio waves.

The mean power of this telephone is not greater than 7.3 mW.

This is below the 20mW limit at which testing is required.

Guarantee

This product is guaranteed for a period of 12 months from the date of purchase. Should you experience difficulties with the product, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt. This guarantee shall not apply to a fault caused by an accident or a similar incident or damage, liquid ingress negligence, abnormal usage or any other circumstances on the purchaser's part. Furthermore, this guarantee shall not apply to a fault caused by a thunderstorm or lightning, excessive or any other voltage fluctuations or faults on the telephone line. (As a matter of precaution, we recommend disconnecting the telephone during a thunderstorm). This guarantee does not affect your statutory rights.

AUSTRALIA

DORO Australia Pty Ltd
PO Box 6760
Baulkham Hills BC NSW 2153
Australia

Consumer Support

Ph: (02) 8853 8444
Fax: (02) 8853-8489
Email: support@doro.com.au
Web site: www.doro.com.au

NEW ZEALAND

Atlas Gentech (NZ) Limited
Private Bag 14927
Panmure
Auckland New Zealand

Consumer support

Ph: 0900-500-25 (Toll Call)
Fax: (09) 574-2722
Email: support@atlasgentech.co.nz

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Notes for Operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.

CND PRODUCTS

If a charge for local calls is unacceptable, the "DIAL" button should NOT be used for local calls. Only the 7 digits of the local number should be dialled from your telephone. DO NOT dial the area code digit or the "0" prefix.

DECLARATION OF CONFORMITY

WE DORO AB
Of Skiffervägen 80
SE-224 78 Lund
Sweden

As the EU/EES/EC/EEA Authorised representative declare under our sole responsibility that the product

Model: 920
Description: Cordless DECT telephone

IS IN CONFORMITY WITH R&TTE DIRECTIVE: 1999/5/EC

Authorised by:

Signed Per Carlenhag

Name (printed): Per Carlenhag
Position in company: Quality Manager
Date of issue: 11 June 2003

Copies of this document will be held on file for a period of 10 years after the last production.

Supplier: DORO AB Skiffervägen 80 SE-224 78 Lund Sweden
Product: 920



This product is in conformity with the essential requirements of the following specifications:

Safety - EN 60950

EMC - EN 301 489 - 6

Electrical Performance - EN 301 406, TBR 22, i-CTR 37

This product is intended for connection to analogue PSTN lines within the following countries: United Kingdom, France, Sweden, Norway, Denmark, Finland and Switzerland. However, due to differences between the individual PSTN's provided in the different countries, the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

Additional information:

Pulse dialling will not work in Sweden

In the event of a mains power failure it will not be possible to dial emergency services numbers.



English

Version 1.0